

Volunteer Opportunities at Bryn Mawr

Wake Up with Surrey Volunteer (Daily – setup 9:15-9:30 am; Wake up With Surrey gathering 9:30-10:30 am) This volunteer hosts a daily morning opportunity for members to chat and have a cup. This volunteer will set up the morning coffee and tea station in the Sunroom (hot coffee, hot water for tea, creamer, sweeteners, stirrers, and the coffee mug display), keep the area clean while in use, and bring the used coffee mugs into the kitchen to be run through the dishwasher. This volunteer has an important role in making everyone feel welcome, introducing people to each other, and letting staff know if members' needs or hardships become known through informal conversation.

Program Sign-in Volunteers: This volunteer will arrive 20 minutes before a class and stay 15 minutes after it begins to sit outside of the program room. This cheerful volunteer will greet participants, make sure they sign in and collect class fees. This volunteer also serves as an eye on the program and, if a class participant appears to be ill or fragile, will alert Surrey staff.

Zoom Hosts: Surrey exercise programs are all available via Zoom. A Zoom Host arrives 20 minutes before a program begins and stays until the program ends. This volunteer is not only proficient (or willing to learn) Zoom functions and simple virtual troubleshooting but is also an important part of the Surrey culture helping people at home feel that they are part of the in-person community. An outgoing, friendly, and caring person who is comfortable welcoming each virtual participant, having the in-person class members say "hello", telling virtual participants about upcoming events that they might want to join in person, smoothly panning the camera as needed to keep the instructor in the camera angle "center of interest", and other duties as needed to make the Surrey virtual experience feel personal.

*Kitchen Volunteers: Kitchen volunteers have a variety of roles which may change through the lunch service. The daily lunch at Surrey will be catered by the Devon kitchen but will need to be attractively plated. Some side dishes, such as fresh vegetable and fruit salads, may be made on site. Garnishes may need to be created. The future vegetable and herb garden will provide fresh accompaniments. "We eat first with our eyes." Under the direction of the ServSafe Manager, kitchen servers will help with creating attractively plated lunches and sides, maintaining kitchen cleanliness, and cleanup, including putting the dishes through the dishwasher and washing the tablecloths on site.

*Café Volunteers (Daily 11-1) Servers, bussers, dessert cart server, drink cart server, check in cashier. Lunches are full service and there are a variety of roles, much like in a restaurant. Servers set the tables before lunch and serve food to tables. Bussers bring dishes to the kitchen and wipe them clean in preparation for dishwashing. The dessert cart and drink cart servers bring the carts tableside.

*NOTE: Kitchen and Café Volunteers can try out these roles right now at Surrey's Devon location. Contact Dierdra Mazurek (<u>dmazurek@surreyservices.org</u>) with questions. Depending upon their duties, Kitchen and Café volunteers may be asked to complete the ServSafe Food Handler Certification program (approx.1 hour study and a short quiz; \$15). **Tabletoppers Volunteers**: There is a special job for volunteers who enjoy creating flower arrangements and themed table décor. This does not have to be done during café hours. We often have flowers donated weekly.

Green Thumb Volunteers: Calling all gardeners! The flowers you grow at Bryn Mawr will be used on the café tables and the herbs and vegetables will be enjoyed at lunch. The window boxes will need your TLC to stay blossoming all season.

Club Leaders: Would you like to start a club at Bryn Mawr? This is a volunteer position in which you work with Mary Galligan (<u>mgalligan@surreyservices.org</u>) to promote and schedule the cub. Leaders are the main source of information for current club members or for people who are interested in joining. Surrey clubs conform to written guidelines of inclusivity and etiquette, which all club leaders agree to follow and communicate to new members. Examples of active clubs at current Surrey locations: Knitting Club, Quilting Club, Book Club, Bridge Club, Mah-Jong Club, "Ticket to Ride" Game Club, Chess Club, Fireside Chat Podcast Discussion Group, French Club, German Conversation, Canasta Club, Rummikub Club, and Walking Club. Clubs can be ongoing, seasonal, or time limited. Important: Because of space limitations, clubs are limited to Surrey members. Club leaders must be a Surrey member.

Speaker Series Presenters: Do you have an area of expertise, travel experience, or a hobby to share? We can help you craft this into a presentation and assist with any tech support you need. We encourage members to share their lifetime of knowledge with each other. Examples of presentations offered at Surrey: Classical Music Appreciation, Starting a Model Train Hobby, Remote Control Airplanes, The Future of AI, Solar Energy, The Latest Scams and How to Identify Them, Celebrate Diwali with Jaya, A Pharmacist Explains Medical Marijuana. We also regularly feature book readings from local authors.

Ongoing Program Facilitators: For example, volunteers receive training to lead the Stronger Memory program (brain health). Artists offer to lead a class (such as Beginner Watercolor). Crafters volunteer to lead either one ("Make a Wreath") or a series of instructional classes (such as "Learn to Knit"). Our resident theater director leads "The Surrey Players" for weekly improv fun and dramatic practice culminating in an annual show.

Musical Performance Volunteers: There is nothing like live music! Would you like to play for our Concert Series or as ambiance during a special event? As an example of the variety of music we embrace, the Surrey Summer Concert Series this year we had a Native American flute concert, a cello and violin duet, a harp performance, and a jazz pianist. After we learn the acoustics and flow of the day, we may also add live music during lunch. Let us know if you are interested in sharing your talents!

Special Event Volunteers: If you do not have the time to be a regular volunteer, then helping occasionally with Special Events could be the flexible role for you! Examples of Special Event Volunteers responsibilities: create raffle baskets out of donated items, decorate for holidays and theme lunches, cashier during sales, catering set-up for receptions, greet and provide directions to visitors.